

TERMS AND CONDITIONS OF INVOICING AND PAYMENT

1. Payment Terms

Unless otherwise agreed in writing, all invoices are payable within 30 days of the invoice date. Payment should be made using the payment method specified on the invoice.

2. Liability for Payment

The organisation, company or individual named on the invoice remains responsible for payment of all sums due, including membership fees, subscriptions, services, quality accreditation fees, training fees and any other charges invoiced by the Association.

Payment obligations are not affected by any dispute between the customer and a third party, or by any change in ownership, management or control of the business.

3. Sale, Transfer or Closure of a Business

If the business is sold, transferred, ceases trading, closes, enters administration, liquidation or any other insolvency process, or otherwise changes ownership or control, all outstanding invoices and other sums due to the Association remain payable by the customer.

Unless otherwise agreed in writing, all outstanding sums should be settled in full on or before the date of completion, transfer, cessation or closure.

The sale, transfer or closure of a business does not release the existing customer from liability for amounts owed to the Association. Any purchaser or successor to the business does not automatically assume the customer's liabilities to the Association unless this has been expressly agreed in writing by the Association.

The customer must notify the Association as soon as reasonably practicable of any proposed sale, transfer, closure, cessation of trading or insolvency process.

4. Overdue Accounts

Where an invoice remains unpaid after its due date, the Association reserves the right to suspend or withdraw membership, accreditation, services, benefits or access to Association facilities until the account has been brought up to date.

The Association may also recover any reasonable costs incurred in pursuing overdue payment.

5. Interest on Late Payment

The Association reserves the right to charge interest on overdue commercial debts in accordance with the Late Payment of Commercial Debts (Interest) Act 1998, together with any applicable compensation and reasonable recovery costs.

6. Disputed Invoices

If a customer believes an invoice is incorrect, the Association must be notified in writing within 14 days of the invoice date, setting out the specific reason for the dispute. Undisputed amounts remain payable in accordance with the agreed payment terms.

7. Membership and Subscription Fees

Unless otherwise agreed in writing, membership and subscription fees are payable for the period stated on the invoice and are not refundable merely because the customer subsequently ceases to use the Association's services or benefits.

8. VAT

All amounts are subject to VAT where applicable. VAT will be charged at the prevailing rate unless a valid exemption or alternative treatment applies.

9. Changes to Customer Details

Customers are responsible for notifying the Association promptly of any changes to their company name, registered address, billing address, contact details, ownership or trading status.

10. Governing Law

These terms and conditions are intended to apply to customers throughout the **United Kingdom, including England, Wales, Scotland and Northern Ireland.**

The Association and the customer submit to the jurisdiction of the courts of the part of the United Kingdom in which the customer is based, subject to any applicable mandatory legal provisions.

These terms and conditions shall be interpreted in accordance with the applicable law of the relevant part of the United Kingdom.