

AVA TECHNICAL DAY WEBINAR

20th September 2023

This is a must-attend for AVA Operator members - Senior Managers, Operations and Technical teams. Covering the essentials of day-to-day operations from water quality, pest infestations and Portable Appliance Testing; progress and developments in payments systems and the impact on equipment; to ways to future-proof your business for changing legislation, client and consumer demands. With a roster of specialist speakers, you can find out all you need to manage costs and impacts on your business.

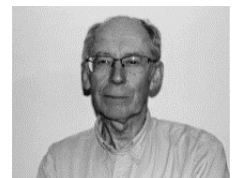
AVA Member cost: Free

Programme:

10.00



Introduction by David Llewellyn, AVA & Mike Saltmarsh, Inglehurst Foods



10.15



**Impact of water hardness on drink quality and machine life
Jenny Scarrott, Brita Professional**

AVA BITESIZE

What's on the AVA members area of our Website?

10:45





Extended Producer Responsibility, Mandatory Cup Takeback and Deposit Return Schemes: Introduction of legislation and schemes may have been delayed a year, but they will be implemented. Each will mean additional administration, accounting, reporting and stock control – a brief outline.

		David Llewellyn, AVA
Alternative 11:00		"Cashless and Telemetry - Boost Your Vending Efficiency and Profits": Taking account of data reporting, DRS accounting and Mandatory Cup Takeback. Managing your systems for data provision and accounting. Robin Turver – SB Software
AVA BITESIZE		Where can I get FREE Health & Safety advice?
11:30		Portable appliance testing, checking after maintenance. The AVA engineers training scheme and portfolios David Watts, SparkyNinja Training
12:00		Dealing with pests: what to do if you get complaints about mites. What to do with cockroach or ant infestations. Where does responsibility lie? Alex Wade, Wade Environmental
AVA BITESIZE		The Blue Guide – what is it? And why is it being updated?
12:30		Why listeria matters and Legionella doesn't in vending. Food poisoning in the UK. Legislation you must follow – and how to answer client demands. Mike Saltmarsh, Inglehurst Foods
Break for lunch - 13.00 -13.30		
AVA BITESIZE		Do I need a Waste License?
13.30		Payment systems the progress of cashless from the AVA 2021 Census. Cashless and touch and go, the future of 2G and 3G. James Birch, VMC
13.50	<i>Panel Discussion</i>	The future of cashless payment Where? When? How? With: <i>James Birch: VMC, Alan Taylor Worldline, Mark Parry: Vianet, Paul Shattock, Crane CPI</i>
		
AVA BITESIZE		AVA Updated AVA Health & Hygiene course.



AVA

The Vending &
Automated Retail
Association

14:15		<p>As Technology continues to advance and new vending equipment with it. With many Operators having legacy equipment - what is the impact and technical implications of introducing marketing screens, telemetry, cashless payment and communication systems to a machine park with kit which could be up to 20 years old? And how?</p> <p>Mark Stevens, Scobie McIntosh</p>
14:35	<i>Panel Discussion</i>	<p>Refurbishing versus New and managing legacy equipment With: <i>Mark Stevens, Scobie McIntosh: Andrea Goswell, Westomatic, Ian Johnston, Coffetek</i></p> 
15:00	Summary & Questions	
15:15	Finish	

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